



Rapid Pass Process Change 2024



Rapid Pass Checkout Process Rollout

As an National Account customer, you receive discounted pricing when shopping at your local Home Depot store with Rapid Pass. To maximize this special pricing, communication of the following process change to your internal and external purchasing teams is needed. No changes are needed within the app, only the checkout process.

1 Download, Activate, Register the App

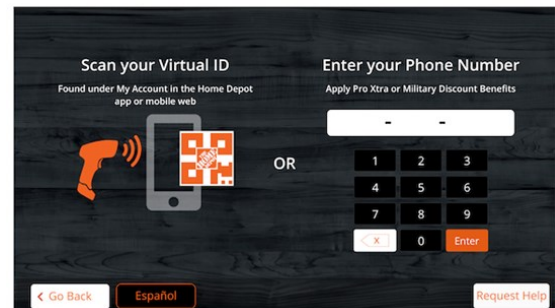
****for new customers only**

2 Generate Rapid Pass Barcode

3 Do not authenticate with the ProXtra ID at the register; Scan Rapid Pass Barcode into transaction.

4 Transact with registered tender.

Do not enter a ProXtra phone number or Scan ProXtra ID at Register



This basic process change will ensure:

- National Account preferred pricing benefits are applied
- Data for National Account reporting is captured
- Vendors receive all of their Pro Xtra benefits*

*Still requires tenders to be registered in Pro Xtra

Contact Tech Support: RapidPass_Support@homedepot.com



*iOS and Android compatible